



Thank you for choosing the Abri de Camargue campsite during your stay at Grau du Roi. In order to improve our services and your comfort, we would like to know your opinion on our establishment. We would be grateful if you could complete this questionnaire a few days after your arrival and give it to reception at the end of your stay.

A. YOUR COMING AND WELCOME TO THE CAMPSITE

Your arrival date

Your departure date:

Pitch or mobile home number:

Are you coming to the Abri de Camargue campsite ...

- For the first time Occasionally Every year

What was the main reason for choosing our establishment to spend your holidays?

- For its location (sea, Camargue) For its services (swimming pools, cinema room, entertainment) For its accessibility for the disabled
- Because we recommended it to you For its welcome during your first contact

Does the reception staff meet your expectations in terms of reception (friendliness, availability, information, listening ...)

- Yes No

Your comments :

Did you like our website?

- Yes No

If not why ?

A digital guide has been put in place. Did you consult it?

- Yes No

Did you like our Facebook page?

- Yes No

We have created a new Instagram page: abridecamargue. If you consulted it, did you like it?

- Yes No

What would you like them to contain?

B. YOUR OPINION ON THE FRAMEWORK AND MAINTENANCE OF THE CAMPSITE

What is your opinion on the practical and aesthetic level of the sanitary facilities and the laundry?

Are you satisfied with the cleanliness of the sanitary facilities?

- Satisfied Dissatisfied

Are you satisfied with the plant environment and the upkeep of the campsite (trees, plantations, etc.)?

- Satisfied Dissatisfied

If you have been to them, are you satisfied with the maintenance of the swimming pools?

- Yes No

If 'No', specify:

Are you satisfied with the efficiency of the maintenance team: friendliness, speed, problem solving ...

- Yes No

Your comments :

What do you think of the security team: friendliness, efficiency, service provided ...

C. YOUR OPINION ON YOUR ACCOMMODATION

What type of accommodation did you choose?

- EMPLACEMENT CAMPEUR COTTAGE CAMARGUAIS 4-6 Personnes COTTAGE FAMILLE PLUS PREMIUM 6 Personnes
- COTTAGE MEDITERRANEEN 2/4 Personnes COTTAGE MEDITERRANEEN 4-6 Personnes

Are you satisfied with the comfort of your cottage?

- Yes No

Are you satisfied with the cleanliness of your cottage when you arrive?

- Yes No

Are you satisfied with the cleanliness of your site upon arrival?

- Yes No

If you have chosen the Family Plus Premium cottage with television, dishwasher, air conditioning and WIFI, what do you think of its comfort?

D. YOUR OPINION ON LEISURE, ACTIVITIES AND SERVICES AT THE CAMPSITE

Are you satisfied with the children's play area, the multisports ground and the outdoor fitness area?

- Yes No

Are you satisfied with the free WIFI space on the large terrace?

- Yes No

Samy, the campsite mascot has joined us, do you like it?

- Yes No



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If your children have been there, are you satisfied with the entertainment at the 'Les Lutins Camarguais' children's club?

We have integrated a musical animator into our team, what do you think of his performances at the Annexe and on the large terrace?

Satisfied Dissatisfied

Your comments :

Are you satisfied with the sports activities at the campsite?

Yes No

If you attended them, are you satisfied with the evenings organized at the campsite?

Yes No

Your comments on the animations:

E. YOUR OPINION ON THE 'LE SUD' RESTAURANT AND THE CAMPING

Did you like the ambiance of the restaurant?

Yes No

If not why ?

The Restaurant LE SUD

	Yes	No
Are you satisfied with the reception you received?	<input type="checkbox"/>	<input type="checkbox"/>
Products that we offered to you?	<input type="checkbox"/>	<input type="checkbox"/>
Are you satisfied with the service?	<input type="checkbox"/>	<input type="checkbox"/>
The quality of the food served?	<input type="checkbox"/>	<input type="checkbox"/>
The quality of the takeaways?	<input type="checkbox"/>	<input type="checkbox"/>

F. FINALLY

Is this your first camping trip?

Yes No

How did you hear about the campsite?

Are you satisfied with your stay at Camping Abri de Camargue?

Satisfied Dissatisfied

Do you intend to come back to Camping Abri de Camargue?

Yes No

If not why ?

What improvements would you like to find in priority to better satisfy you?

Share your opinions on our site or on the largest travel sites such as Tripadvisor and Google, however we prioritize communication during your stay. We are at your disposal in reception. When you leave it will be too late.

G. LET'S TALK ABOUT YOU ...

How old are you ?

under 30 years old between 30 and 50 years old over 50 years old

If you came with your children, how old are they?

under 6 years old from 7 to 12 years old from 13 to 17 years old over 18 years old

Which department and country are you from?

What is your profession ?

Worker Artisan Other
 Framework Retired

Your personal suggestions and thoughts:

If you want a personalized response, please leave your full contact details:

You would like to receive our brochure next year, please leave us your contact details:

You can now receive directly in your mailbox: our news, our last minute offers ... E-mail:

yes, I would like to register (registration is free, in accordance with the laws, your contact address will not be submitted to a third party)

If you wish to receive campsite news by email, please leave us your email address:

Thanks again ! We hope to welcome you back to Camping Abri de Camargue.

See you soon under the Camargue sun